

Written guarantee on products and workmanship

Terms and conditions (T&C)

Emprint cc warrants our products to be free of defects in materials and workmanship for a period of two (2) years for most exterior signs and three (3) years for most interior signs. The warranty period begins at the date of purchase. Damage caused by vandalism, theft, accidents, acts of God (floods, earthquakes, wind, hail, Cyclone, etc.), acts of terrorism, Riot, improper installation, abuse or misuse are not covered under this warranty. **Emprint cc** shall not be held liable for the repair or replacement of signs or materials resulting from these situations.

Note: *Emprint cc recommends that your signs be added to your business or property insurance policy to cover accidental damages. Contact your insurance broker for advice.*

Exterior Signs

Warranty is for Two (2) years (All Printed Vinyl) against

Warranty is for Three (3) years (Pigmented Calendared Vinyl) against

1. Paint peeling from backgrounds, edges, lettering, framing, supports and all visible surfaces.
2. Fading colours – (Printed Vinyl) some colours are more prone to fade and will be rated at the time of purchase.
3. Vinyl peeling, curling, shrinking or cracking.
4. Substrate delaminating, cracking or rotting.
5. Letters or graphics detaching from surfaces.
6. Breaking welds on metal framing, structures and supports when properly installed.

Interior Signs

Warranty is for Three (3) years against

1. Paint peeling from backgrounds, edges, lettering, framing, supports and all visible surfaces.
2. Fading colours – (Printed Vinyl) some colours are more prone to fade and will be rated at the time of purchase.
3. Vinyl peeling, curling, shrinking or cracking.
4. Substrate delaminating, cracking or rotting.
5. Letters or graphics detaching from surfaces.
6. Breaking welds on metal framing, structures and supports when properly installed.

Temporary Signs and Banners

Canvas, vinyl and flexible banners are warranted for sixty (60) days against defects in materials and workmanship. Temporary job site signs, political posters, for sale signs or any lightweight advertisement materials such as Correx, foam board and styrene are considered temporary and are covered for peeling paint or vinyl detaching for a period of thirty (30) days. Paper and cardboard signs are not warranted.

Vehicle Branding

Warranty is for One (1) year (All Printed Vinyl) against

Warranty is for Two (2) years (Pigmented Calendared Vinyl) against

Boats, trailers, trucks, cars, motorcycles, are warranted for one (1) year. If cared for properly, most vehicle lettering will outlast the vehicle to which it is applied. **Emprint cc** shall not be liable for damages caused by the use of windscreen wipers, steam-cleaners, pressure washers, harsh cleaners, chemical treatments and automatic car washes. Use of these types of cleaning procedures will void the warranty. Adhesion tests will be performed on any remaining lettering to confirm if the damage was caused by improper care or if it was caused by faulty material or by improper installation.

Magnetic Signs

Flexible magnetic signs are warranted for a period of sixty (60) days. Flexible magnetic signs should be removed and cleaned on a weekly basis. The back of the magnetic sign and the area of the vehicle where the sign is put should be washed and dried thoroughly. Road dust or dirt that is allowed to get between the sign and the vehicle will damage the vehicle finish. Flexible magnetic signs should be stored on a flat smooth surface when the signs are not on the vehicle

Light Box Housing, Illuminated 3D letters

Warranty is for Two (2) years against the
Face, Perspex and vinyl,
Aluminium housing and Comdek backing

LED Lights and 12v Power Pack

Warranty is for One (1) year

Used / second hand material

No Warranty will be applicable on any Printing, Materials, Application, Installation or Workmanship, when Used / second hand material is used whether in part or whole